

## Forgot Password or Reset Password

1

Go to [digitalcookie.girlscouts.org](http://digitalcookie.girlscouts.org) and click the “Forgot password/Need a registration email” link.

2

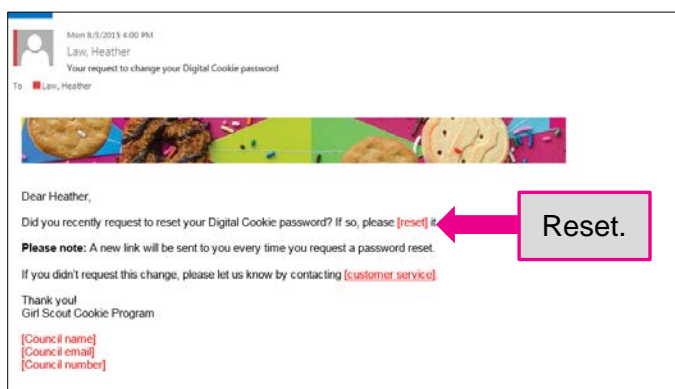
Enter the email address associated with your Girl Scout's registration.

3

You will be sent an email with the subject: "Your request to change your Digital Cookie password" from "Girl Scout Cookie Program" ([email@email.girlscouts.org](mailto:email@email.girlscouts.org)) in about 15 minutes. Check your junk/spam/promotions if you don't receive it by then and be sure to add [email@email.girlscouts.org](mailto:email@email.girlscouts.org) to your "safe sender" list.

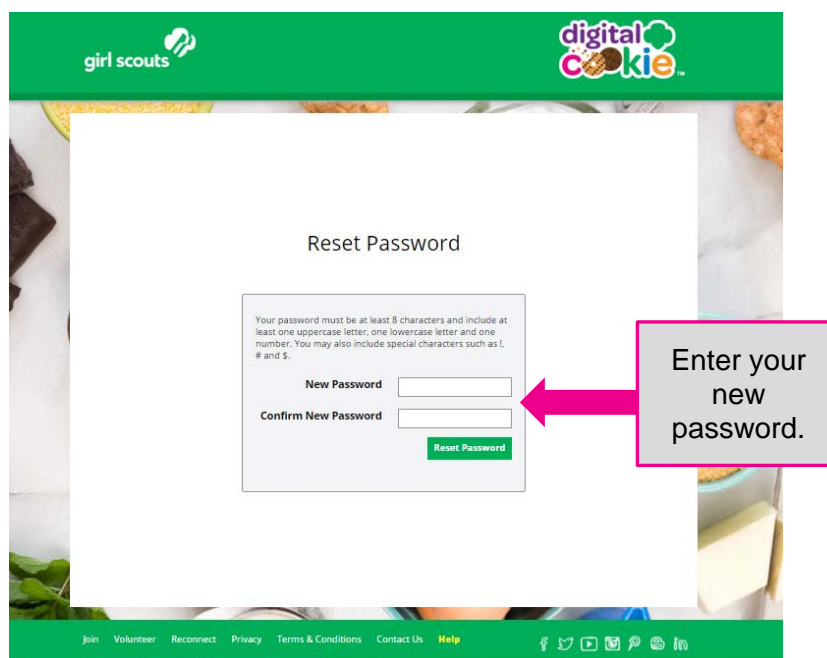
Click on the most recent email you received, if you have requested multiples.

Click on the "Reset" link in the email.



4

You will be taken to a page to reset your password.



The screenshot shows the "Reset Password" page on the Digital Cookie website. The page has a green header with the Girl Scouts and Digital Cookie logos. The main content area is white and contains a form with two input fields: "New Password" and "Confirm New Password". Below the fields is a green "Reset Password" button. A pink box with an arrow points to the button, with the text "Enter your new password." next to it. The footer of the page contains links for "Join", "Volunteer", "Reconnect", "Privacy", "Terms & Conditions", "Contact Us", and "Help", along with social media icons.

5

If you do not receive an email to reset your password in 15 minutes, follow steps 1--3 again and this time select “Contact us now” to be taken to a customer service form.

girl scouts

digital  
cookie™

### Get Help to Access Digital Cookie

Enter the email address for your account. You will receive an email with a link to set your password. (You may need to check your spam folder.)

Email

**Submit**

**Contact us now.** →

Forgot your email address for Girl Scouts? Haven't received the email to set your password and it's been 15 minutes? [Contact us now for assistance.](#)

[Join](#) [Volunteer](#) [Reconnect](#) [Privacy](#) [Terms & Conditions](#) [Contact Us](#) [Help](#)

[f](#) [t](#) [v](#) [i](#) [p](#) [i](#)

**NEXT STEPS:** [Site Registration](#)  
[Site Setup](#)