Forgot Password or Reset Password

1 Go to digitalcookie.girlscouts.org and click the "Forgot password/Need a registration email" link.
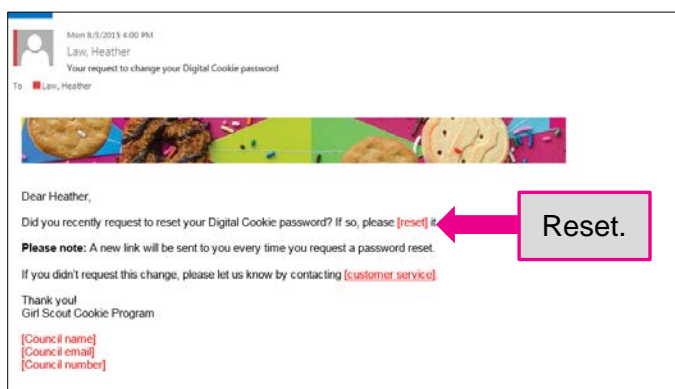

2 Enter the email address associated with your Girl Scout's registration.

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3 You will be sent an email with the subject: "Your request to change your Digital Cookie password" from "Girl Scout Cookie Program" (email@email.girlscouts.org) in about 15 minutes. Check your junk/spam/promotions if you don't receive it by then and be sure to add email@email.girlscouts.org to your "safe sender" list.
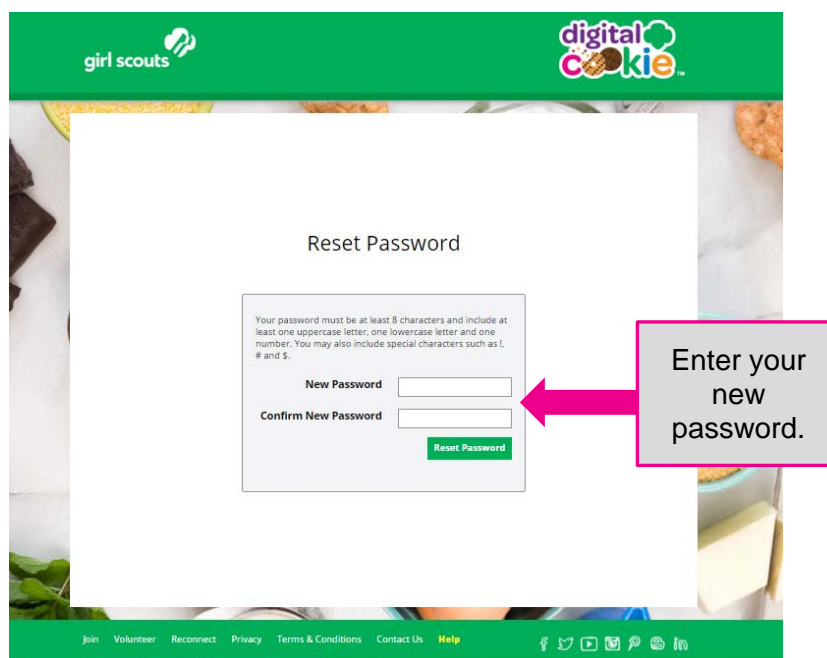
Click on the most recent email you received, if you have requested multiples.

Click on the "Reset" link in the email.

Reset.

4 You will be taken to a page to reset your password.

Enter your new password.

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5 If you do not receive an email to reset your password in 15 minutes, follow steps 1--3 again and this time select "Contact us now" to be taken to a customer service form.

NEXT STEPS: Site Registration
Site Setup

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