



“Camp Out of the Box” Frequently Asked Questions

- 1. Is there a discount for multiple campers/multiple girls in a household?** After the flash sale of \$25 off expires on June 15, there is a 10% discount if you register two or more girls from the same household. The discount will be automatically applied once you have registered the minimum number of girls for each session.
- 2. How do I register for financial aid?** We are excited to offer “Camp Out of the Box” free of charge to a limited number of Girl Scouts families who need financial assistance during this trying time. Simply email customercare@gsnetx.org and put “Camp Out of the Box Financial Aid” in the subject line. In the email, please include camper name and camper session. Once approved you will be emailed a code that will give you a free session to “Camp Out of the Box.”
- 3. What’s in the box?** The boxed materials will vary each week, based on the theme and scheduled activities. Regardless of the theme, each box will contain a T-shirt, Girl Scout swag and, based on availability, a fun patch and Badge (if a full Badge is earned). Please see question 16 below for more information on awards. Boxes will also contain the supplies needed to participate in the robust programming that “Camp Out of the Box” will provide. Families will be notified via email what, if any, basic household materials they will need to supply. This email will be sent the week before each session.
- 4. Who will lead the camp session?** We’ve got amazing Girl Scout Camp Counselors working now to prepare the very best experience for your girl. Just like in traditional camp settings, each counselor has her fun camp name. Will your girl have “Flamingo,” “Poppy,” “Glitter,” or “Hot Sauce?” You’ll find out the first day of your session.
- 5. Will it be interactive?** Yes, the daily guided online programming will be interactive; however, there are activities that girls will do on their own each day also. In addition, if your family is looking for a more “unplugged” experience for your Girl Scout, she can complete activities scheduled for the online portions of the program individually.
- 6. Can tagalongs participate?** Sure! We welcome Girl Scouts families to participate. For liability reasons, we would prefer to keep the online camp sessions to girls only.
- 7. Are parents/guardians expected to be on the call? How much time do I need to plan to participate in the session?** Although staff will lead the activities, parents/guardians are expected to supervise their girls since we are not in the same room as the child. It is the adult in the home’s responsibility to be aware of what the child is doing in real time.



8. **What if we can't make the designated call/Zoom times? Can we view the session later?** No. Sessions will not be recorded. Afternoon office hours will be available Monday – Thursday from 1:00 to 2:30p.m. for those who miss the morning sessions to ask questions and participate in any missed programming.
9. **If our plans change, can we get a refund?** No. Due to deadlines related to processing and mailing supply kits, refunds will not be given. Your girl will be able to complete the activities on her own once she receives the box even if she cannot participate in the online programming that occur that week.
10. **What is the deadline for registration for each session?** Registration concludes on Thursday night, 10 days prior to the start of the camp session.
11. **Is there a discount for registering for multiple sessions?** After the flash sale of \$25 off expires on June 15, there is a 10% discount if you register one girl for two or more weeks. The discount will be automatically applied once you have registered for the required number of sessions.
12. **What supplies will I have to provide? (Are they things commonly found around the house, etc.)** The supplies will vary based on the session your girl is signed up to attend and you will be informed of what is needed prior to the session start date. Many of the items are considered common household items.
13. **Is the program available in Spanish? Will there be a Spanish language camp counselor? Is closed captioning available?** At this time, we are not able to offer Camp Out of the Box in Spanish. Stay tuned as we are developing our Fall virtual offerings that will include robust Girl Scout programming in Spanish.
14. **Can I register for my troop instead of girls individually?** No. Each girl must be registered individually by their parent/guardian so that the guardian can complete required permissions for their child.
15. **I am a Girl Scout in another council, can I still register?** Yes.
16. **Are there any badges or patches girls will earn as part of this? Will they be included in the kit?** Yes, badges earned will depend on the theme of the week and the program grade level. If a complete Badge will be earned through the session, Badges will be included in the box. In addition, a fun patch will be awarded each week. This is based on the availability of Badges and patches at the time the boxes are being mailed. They may be delayed due to COVID-19 interruption of the supply chain.



17. **My child is starting kindergarten in the fall, is she eligible to participate?** Yes.

18. **My daughter is not a registered Girl Scout, can she still participate?** Absolutely! We would love for your girl to join. In your registration, simply check the appropriate selection and we will get you all set up.

19. **Is there financial aid to join Girl Scouts?** Yes. Visit gsnetx.org/financialassistance for more information.

20. **Can other family members, including non-Girl-Scout children participate in activities?** For the privacy and safety of participants, only girls registered for the camp who receive the link will be able to participate in the online portion of the camp facilitation. However, the entire family can work offline through the box!