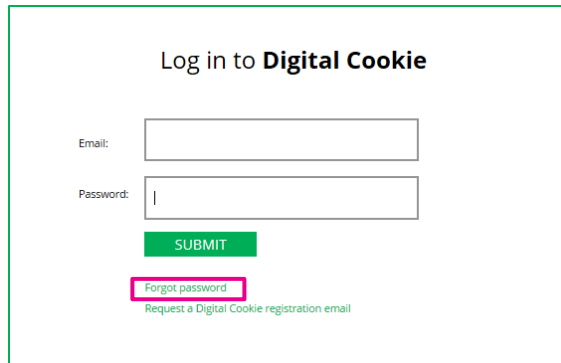


Forgot Password or Reset Password

1

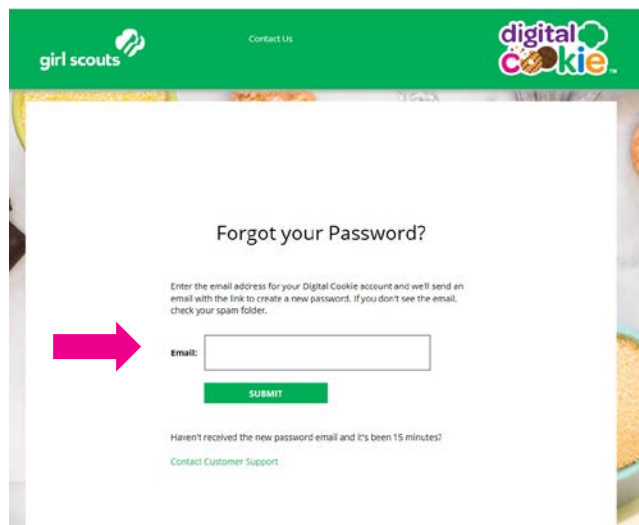
Go to digitalcookie.girlscouts.org and click the “Forgot password” link.



The screenshot shows the login interface for Digital Cookie. At the top, it says "Log in to Digital Cookie". Below this are two input fields: "Email:" and "Password:". A green "SUBMIT" button is positioned below the password field. Underneath the submit button is a link labeled "Forgot password" which is highlighted with a pink box. Below the link, it says "Request a Digital Cookie registration email".

2

Enter the email address associated with your Girl Scout's Digital Cookie™ registration.



The screenshot shows the "Forgot your Password?" page on the Digital Cookie website. The page has a green header with the Girl Scouts and Digital Cookie logos. The main heading is "Forgot your Password?". Below the heading is a paragraph of instructions: "Enter the email address for your Digital Cookie account and we'll send an email with the link to create a new password. If you don't see the email, check your spam folder." Below this text is an "Email:" input field with a pink arrow pointing to it from the left. A green "SUBMIT" button is located below the input field. At the bottom of the page, there is a link that says "Haven't received the new password email and it's been 15 minutes? Contact Customer Support".

3

You will be sent an email with the subject: "Your request to change your Digital Cookie password" from "Girl Scout Cookies" (email@email.girlscouts.org) in about 15 minutes. Check your junk/spam/promotions if you don't receive it and be sure to add email@email.girlscouts.org to your "safe sender" list.

Click on the most recent email you received if you have requested multiples.

Open the email and click on the "Reset" link.



Reset

Dear Brittany,

Did you recently request to reset your Digital Cookie password? If so, please [reset](#) it now.

Please note: A new link will be sent to you every time you request a password reset.

If you didn't request this change, please let us know by contacting [Customer Service](#).

Thank you!

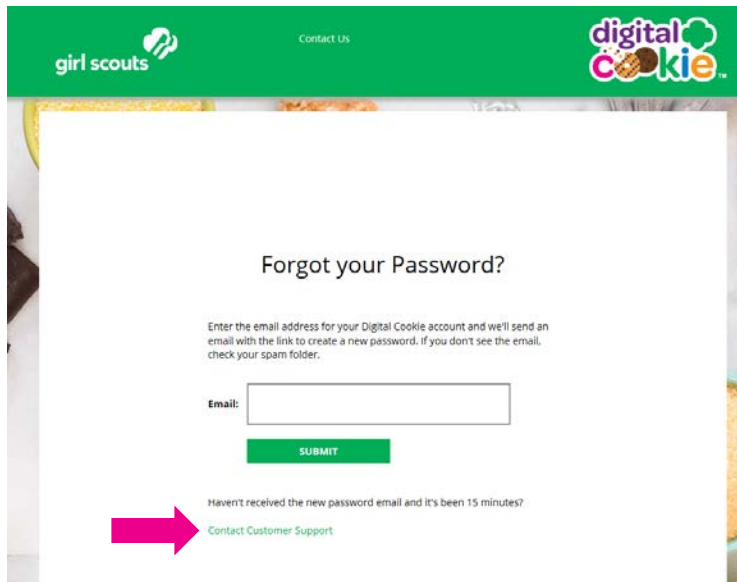
Girl Scout Cookie Program
Oregon and SW Washington

4

You will be taken to a page to reset your password.

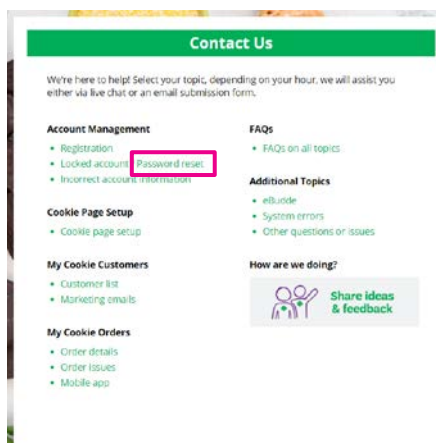
5

If you do not receive an email to reset your password in 15 minutes, return to the login page in step 1 again, click “forgot password” and this time select “Contact Customer Support” to be taken to a customer service form.



6

Select “Password Reset” to be complete information so we can assist you.



NEXT STEPS: [Site Registration](#)
[Site Setup](#)