

Digital Cookie®

Forgot or Reset Your Digital Cookie Password

Step 1: Click/tap “Forgot Password”

- Go to digitalcookie.girlscouts.org.
- On the login page, click/tap the “Forgot password” link.

Step 2: Enter Your Email Address

- Use the email address associated with your Girl Scout’s Digital Cookie registration.
- Click/tap “Submit.”

Step 3: Check Your Email

- You will receive an email within about 15 minutes from Girl Scout Cookies (noreply@girlscouts.org) with the subject: “Your Digital Cookie password reset request.”
 - If you don’t see the email
 - Check your junk/spam/promotions folders.
 - Add noreply@girlscouts.org to your safe sender list.
- If you request multiple resets, click/tap the most recent email.
- Open the email and click/tap the “Reset Password” button.

Step 4: Reset Your Password

- Enter your new password.
- Click/tap “Submit.”

Step 5: Didn’t Receive the Email?

- If it’s been 15 minutes and you haven’t received the email you can:
 - Contact customer care
 - Return to the login page.
 - Click/tap “Forgot password” again.
 - This time, select “[Contact Customer Support](#)” to access the support form.
 - Complete the form for further assistance.

