

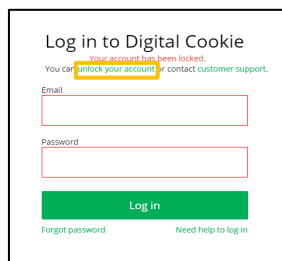
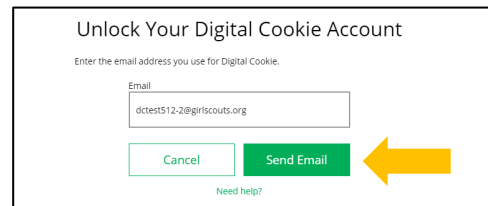
Digital Cookie®

Unlocking Your Digital Cookie Account

If you've tried multiple times to log in at digitalcookie.girlscouts.org and entered an incorrect password, your account may become locked. You can either contact [Customer Support](#) or unlock your account yourself by following these steps:

Step 1: Click "Unlock Your Account"

- On the login page, click the "Unlock Your Account" link.
- Enter the email address associated with your Digital Cookie account.
- Click "Send Email."

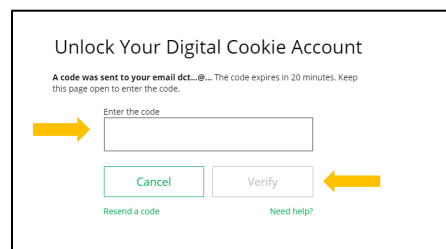



Step 2: Check Your Email for a PIN

- You will receive an email from Girl Scout Cookies (email@email.girlscouts.org) with the subject line: "Your requested pin number."
- If you don't see the email, check your junk/spam/promotions folders.
- Add email@email.girlscouts.org to your safe sender list to ensure delivery.

Step 3: Enter the PIN

- Return to the Digital Cookie unlock screen.
- Enter the PIN code from the email.
- Click "Verify."



Step 4: Log In to Digital Cookie

- You'll be redirected to the login screen with your account unlocked.
- Try logging in again.
- If you still cannot log in, use the "Forgot Password" link to reset your password or view the [tip sheet](#).