GoGold 2.0 FAQs for Girl Scouts

**When is GoGold 2.0 launching?**

GoGold 2.0 is now launching on **Monday, October 14, at 9:00 a.m. ET**. The new date is intended to minimize user disruption and ensure the best possible user experience.

**What can I expect from GoGold 2.0?**

Thanks to feedback from girls like you, you’ll find improvements like:

- Application access on smartphones and tablets (including both iOS and Android devices)
- Autosaving
- Easier file uploads
- Enhanced tools to help you track your budget and hours
- More coaching to support your proposal and final report
- The ability to view all steps at any time

**Will there be any interruptions to GoGold during the transition to GoGold 2.0?**

There will be a week-long freeze period while we make the changes. GoGold **will not** be available from Sunday, October 6, at 11:59 p.m. ET, to Monday, October 14, at 9:00 a.m. ET. GoGold **will** be available during the previously announced former freeze period dates, August 18 – August 26.

**How will this affect my application?**

**If you are in step 1 or 2 as of September 30:**

On Monday, October 14, you will be able to access GoGold 2.0 by logging in as usual. Steps 1 and 2 have been completely revamped, so be sure to save any work you’d like to keep before the freeze. If you move on to step 3 before Sunday, October 6, you may need to reenter some information when GoGold 2.0 launches.

If you would like to begin working on step 3 before then, don’t worry! You can ask your council’s Gold Award team for a copy of the updated proposal form as a fillable PDF.

**If you are in steps 3 through 5 as of September 30:**

The proposal steps you’re working on won’t perfectly sync up with GoGold 2.0. This means you may want to submit your proposal before Sunday, October 6—or wait until Monday, October 14, to continue working on it in GoGold. Otherwise, you may need to reenter some information when GoGold 2.0 launches.

Check in with your council’s Gold Award team to decide what’s best for you. If you would like to continue working on your proposal without submitting it, don’t worry! You can ask your council for a copy of the updated proposal form as a fillable PDF.

On **Monday, October 14**, you will be able to access GoGold 2.0 by logging in as usual.
If you are in steps 6 through 7 as of September 30:

The final report steps won’t perfectly sync up with GoGold 2.0. This means you may want to submit your final report before Sunday, October 6—or wait until Monday, October 14, to continue working on it in GoGold. Otherwise, you may need to reenter information when GoGold 2.0 launches.

Check in with your council’s Gold Award team to decide what’s best for you. If you would like to continue working on your final report without submitting it, don’t worry! You can ask your council for a copy of the updated final report.

On Monday, October 14, you will be able to access GoGold 2.0 by logging in as usual.

Can I continue working on my project during the freeze period?

Absolutely! You can ask your council’s Gold Award team for a copy of the updated proposal or final report as a fillable PDF. Use this to continue your work until GoGold 2.0 launches. Once the freeze period ends, you can copy/paste your responses into GoGold 2.0.

How can I learn more about the GoGold updates?

Keep an eye on your inbox! We’ll send you reminders, advice on preparing for the transition, and tips for getting the most out of the new system. Once GoGold 2.0 launches, we’ll begin to share coaching videos on GSUSA’s YouTube channel. And your council’s Gold Award team may have specific guidance, so be sure to check in with them for support.