GoGold 2.0 FAQs for Girl Scouts

What can I expect from GoGold 2.0?
Thanks to feedback from girls like you, you’ll find improvements like:

- Application access on smartphones and tablets
- Autosaving
- Easier file uploads
- Enhanced tools to help you track your budget and hours
- More coaching to support your proposal and final report
- The ability to view all steps at any time

Will there be any interruptions to GoGold during the transition to GoGold 2.0?
There will be a week-long freeze period while we make the changes. GoGold will not be available from Sunday, August 18, at 11:59 p.m., to Monday, August 26, at 9:00 a.m. ET.

How will this affect my application?
If you are in step 1 or 2 as of August 18:
On August 26, you will be able to access your application again as usual. Steps 1 and 2 have been completely revamped, so be sure to save any work you’d like to keep. If you move on to step 3 before August 18, you may need to reenter some information when GoGold 2.0 launches. If you would like to begin working on step 3 before then, don’t worry! You can ask your council’s Gold Award team for a copy of the updated application.

If you are in steps 3 through 5 as of August 18:
These steps won’t perfectly sync with GoGold 2.0. This means that you may want to submit your proposal before August 18 or wait until August 26 to continue working on it in GoGold. Otherwise, you may need to reenter information when GoGold 2.0 launches.

Check in with your council’s Gold Award team to decide what’s best for you. If you would like to continue working on your proposal without submitting it, don’t worry! You can ask your council for a copy of the updated application.

On Monday, August 26, you will be able to access GoGold 2.0 by logging in as usual.

If you are in steps 6 through 7 as of August 18:
These steps won’t perfectly sync with GoGold 2.0. This means that you may want to submit your final report before August 18 or wait until August 26 to continue working on it in GoGold. Otherwise, you may need to reenter information when GoGold 2.0 launches.

Check in with your council’s Gold Award team to decide what’s best for you. If you would like to continue working on your proposal without submitting it, don’t worry! You can ask your council for a copy of the updated final report.

On Monday, August 26, you will be able to access GoGold 2.0 by logging in as usual.

Can I continue working on my project during the freeze period?
Absolutely! You can ask your council’s Gold Award team for a copy of the updated proposal or final report beginning July 29. Use this to continue your work until GoGold 2.0 launches.
How can I learn more about the GoGold updates?
Keep an eye on your inbox! We’ll send you reminders, advice on preparing for the transition, and tips for getting the most out of the new system. Once GoGold 2.0 launches, we’ll begin to share coaching videos on GSUSA’s YouTube channel. And your council’s Gold Award team may have specific guidance, so be sure to check in with them for support.